

WELCOME TO MATARAM

A GUIDE TO SETTLING IN

**Your go-to resource for finding a
home, shopping, transport, and
family life near Nusa Alam School**

Selamat Datang di Mataram!

Making the move to Mataram, whether from Bali, Gili, or further afield, can feel both exciting and overwhelming, especially when you're relocating with children. This guide has been created to make your transition smoother by offering practical tips and local insights from families who have already made the move.

Inside, you'll find helpful information on:

- ✓ Finding a family-friendly home in Mataram
- ✓ Where to shop for groceries, essentials, and imported items
- ✓ Transport options for getting to school, running errands, and food deliveries
- ✓ The best spots for family fun, play areas, and entertainment

We've also included a few local tips and recommendations to help you settle into daily life more quickly and feel at home in your new community.



Shopping

Listed below are a few of the most recommended stores:

There are a number of places where you can purchase groceries in and around Mataram. These vary in the products that they offer as well as their pricing, so we would recommend shopping around and testing the field to find your preference.



Toko Madam – Located in Cakranegara, Toko Madam is a great cake and baking supplies store that also offers a wide range of dairy products, frozen items, cereals, and other essentials.

Fresh Market – Fresh Market is a premium store offering imported goods and high-quality fresh and healthy foods. They have a deli counter offering a range of dairy items and fresh meat and fish produce. They have a large selection of fresh fruit and vegetables, and premium products that it may be difficult to source elsewhere.

Hypermart – Located in Epicentrum Mall, Hypermart is a more affordable supermarket with a variety of goods such as fresh meat and fish, frozen items, snacks, household products, toiletries, canned goods, and basic groceries.

Toko Susana – Located in Cakranegara, Toko Susana has a range of cheeses, dairy items and meats at affordable prices.

Your local pasar – We recommend finding out where your local pasar 'market' is, and on what days, as it will be a great place to source your fresh fruits, vegetables and meats, at very affordable prices.

Play Areas & Entertainment



There are plenty of options in Mataram for a fun day out with the family. Here are some favourites.

✓ **Epicentrum play area**

✓ **Funtopia** – The newest Indoor Playground in the city, located inside Epicentrum Mall. Aimed at slightly older children, Funtopia has a play area, and offers go-karting, bowling, and more for a day of fun-filled laughter.

✓ **KidZoona** – Located on the top floor of Epicentrum Mall, Kidzoona is a fairly new play centre providing a fun play environment for young and small children. With lots of dynamic play areas and soft play, it is perfect for little ones. A one-hour session costs around 85,000 IDR. They also have a small dining area where a small selection of drinks, ice creams and snacks (such as popcorn) are sold at reasonable prices.

✓ **TimeZone** – A classic option for a day of fun, TimeZone is the original play centre within Epicentrum Mall. They offer a large ball pit, soft play areas, large sand pit and toys. They also have a mini arcade centre located next door with bumper cars, and several gaming machines and machine rides.

✓ **Transmart play area**

✓ **Mataram Mall play area**

✓ **Cinema** – There is a cinema complex located on the upper level of Epicentrum Mall. They show a small selection of English and Indonesian movies, including international hits such as Moana 2, so do keep an eye out for the next big thing! Pricing is affordable and they also have a small selection of snacks and drinks available for purchase.

Transport & Food Delivery

Transport is readily available in and around Mataram, at a fair price. The transport options available are great for getting around, food deliveries and/or commuting to school.



Gojek / Grab

Available as a free app on your phone, it's a great way of arranging transport. You can also connect your bank account to eliminate the worry of needing cash before booking. Simply pop in your current location and destination, and you'll see an estimated cost for the journey and can proceed to book. These are also widely used for food deliveries and are the most cost-effective way of indulging in your favourite takeaway!

Bluebird taxis

A safe, reliable and popular way of travelling around the city, these private metered taxis offer a fair and reasonable rate for your journey. Available through the Bluebird app, transport is readily available at your fingertips. There are various sized taxis available, from standard-sized cars to larger 7-seat vehicles, perfect for school runs and grocery shopping.



Private drivers

Many drivers offer a private service. This may be daily (using their service for the day whilst the driver waits for you and travels around with you - great if you have a busy day and plan to go to various places!) or as a long-term arrangement between yourself and the driver. For example, using one driver full time to do the daily school run. Pricing and terms can be agreed upon with the driver, depending on your required service.



Finding a Home

Houses can usually be rented for periods of one month, six months, one year and five years, but this will vary depending on the owner of the property. We would advise consulting with a notaris in regards to a rental contract and always visiting the property before entering into a rental agreement. For long-term housing, here are a few options that we can suggest to help with your search.

Listed below are a few of the most recommended places:

Facebook Marketplace – Simple, quick and effective for long-term rentals. There are many local houses listed on this platform, and you can liaise with the homeowner directly to arrange a viewing and negotiate a rate for a long-term stay.

Rumah 123 & OXL – These can be found via a quick Google search and are specific to housing. You can filter your search based on your requirements to see the available options within the area.

Airbnb – If you require a more high-end rental, then AirBnB has listings that may be more suitable for you.

Visit a Perumahan (housing complex). – There are many perumahans in the city, often with houses available for rent. Available properties usually have a sign on the property stating that it is available for rent (or sale) and will display a contact number. Alternatively, you could ask the security guards at the entrance of the complex whether they are aware of any available houses inside the complex and they may be able to assist you further. You could hire a driver for the day to explore multiple perumahans, with two of the most notable ones including Graha Permata Kota and Balai Pelangi.



SEKOLAH NUSA ALAM

Welcome to SNA and Lombok

We hope this guide helps you feel more at home as you settle into life in Mataram. Take your time exploring, trying new foods, and discovering your favourite spots to shop, relax, and play. Selamat datang—welcome—and we wish you a smooth and happy transition!

Contact:

+62370 647510
+6287 864 523 775
info@nusaalam.net

